



System requirements

Setting Up Your Computer

To successfully connect to Element K, you must:

- Meet Element K hardware and software requirements; use an approved browser and system platform from the list below.
- Have Internet access with a 28.8K modem or faster.
- Accept browser cookies.
- Enable JavaScript on your Web browser.
- Set your browser to refresh at every page.
- Not be behind a firewall that blocks cookies or blocks access to a secure server.

Note: See help on Browser Information for details on browser cookies, enabling JavaScript, and setting your browser to refresh.

Minimum Hardware and Software Requirements for Element K

Processor:	Pentium 90-MHz or better, or Macintosh PowerPC
Screen Resolution:	800 x 600 @ 256 colors
Modem Speed:	28.8K
<i>Some courses may be better experienced by using a higher or lower screen resolution</i>	

See the list below of platform and browser versions that can be used to access our training site. Click the links to download updated software versions.

Supported System Platforms	Supported Browsers *
<ul style="list-style-type: none"> • Microsoft Windows 2000 • Microsoft Windows 95 • Microsoft Windows 98 • Microsoft Windows ME • Microsoft Windows NT 4.0 • Microsoft Windows XP Home Edition • Microsoft Windows XP Professional 2000 • Macintosh OS 8.6 • Macintosh OS 9.1 • Macintosh OS 9.2 • Macintosh OS 10.1 	<ul style="list-style-type: none"> • America Online 5.0, 6.0, 7.0, 8.0 (AOL) • Microsoft IE 5.0x • Microsoft IE 5.5 • Microsoft IE 6.0 • Netscape 4.5x • Netscape 4.6 • Netscape 4.7x • Netscape 6.2 • Netscape 7.0 • Unsupported Browsers <p><i>*Note: The browser version you're running must support 128-bit encryption or secured pages will not display correctly.</i></p>

The following minimum plug-in versions may be required to access certain courses and areas of the site. If your version precedes or differs from those listed, you may be prompted to download a new version. Links to download the latest versions of applications used on the site are provided below.

Supported Application/Plug-in versions

- Adobe Acrobat Reader 4.0 or higher
- Apple QuickTime 5.0 or higher
- Macromedia Flash Player 6.0.79
- Macromedia Shockwave 7.0.2, 8.0, 8.5, 8.5.1 or higher
- [Microsoft Internet Explorer](#)
- [Netscape Navigator](#) (excluding 6.0 & 6.1)
- JAWS 4.0, 4.5 and 5.0 for Windows

Element K and Firewalls

A firewall is a system designed to prevent unauthorized access to or from a private network. If your computer is located behind a company firewall, you might not be able to access portions of the Element K Web site from work. Company firewalls sometimes block JavaScript, or won't let you log in to a secure server -- which Element K requires.

- If your company's firewall blocks JavaScript, you won't be able to enter the classrooms from your work computer.
- If your company firewall allows JavaScript but doesn't allow access to a secure server, you won't be able to access the classrooms from work.

Note: Check with your system administrator to find out what external sites you can access at your location